O PRESS RELEASE

January 15, 2025

**New extended service coverage available for Grove all-terrain cranes in North America**

* *Coverage options provide protection against unexpected repair costs, with three service levels available to meet the diverse needs of owners.*
* *Benefits include the unprecedented “Coverage Pause” option, which allows the coverage period to be paused and extended (refer to Terms & Conditions for details).*

Manitowoc has launched its new Extended Service Coverage (ESC) program for Grove GMK all-terrain cranes in North America. This program is now available through the Company’s North American dealer network. The ESC program replaces the previous extended warranty option, offering peace of mind and exceptional protection at competitive prices.

The ESC offers a variety of advantages for crane owners and focuses on flexibility and convenience. The coverage packages guarantee repairs are performed by factory-trained technicians using authentic Manitowoc parts. Other benefits include pausing coverage during unforeseen situations, transferring unused coverage when selling a crane, or even canceling the coverage for a prorated refund.

Additionally, the ESC can enhance the resale value of cranes under coverage. Its transferable feature allows new owners to enjoy the remaining coverage, making it a more appealing investment in the secondary market.

“The ESC program offers multiple tiers of coverage, tailored to meet the different needs of our customers,” said Chad Pingel, senior project manager at Manitowoc. “We designed this program to ensure owners can focus on their businesses while protecting their investments against unexpected costs.”

The ESC provides three levels of protection:

* **Essential Coverage:** Protects critical powertrain and boom equipment, including carrier components such as axles, transmission, drivetrain, and engine; superstructure elements like the turntable bearing and electric swivel; and key boom components like the base section and boom tip.
* **Plus Coverage:** Builds on Essential Coverage by adding protection for the hydraulic system, lifting equipment, and accessories like outriggers, auxiliary hoists, and heaters.
* **Platinum Coverage:** Offers the most comprehensive protection, covering all Plus Coverage items along with top technology and electronics, such as Crane Control System (CCS) and telematics, and includes an annual “health check” inspection.

“These plans are reasonably priced, reflecting our belief in the reliability of Manitowoc cranes,” Pingel said. “Also, the extended coverage helps foster long-lasting relationships between customers and our dealers, extending support beyond the typical warranty period.”

The ESC program covers a broad range of GMK crane models, including the GMK3050-3, GMK5150L-1, GMK6400-1, among others. Manitowoc intends to expand the program's reach to selected countries in South America and Europe soon, with plans to add coverage for other product lines, such as Manitowoc crawler cranes, as the program evolves.

For warranty-related questions outside North America, please contact your local Manitowoc representative.

-END-

CONTACT

**Mark Harlacher Sr.**

Director Sales and Marketing – Product Support

Manitowoc Cranes

T +1 717 593 5132

mark.harlacher@manitowoc.com

ABOUT THE MANITOWOC COMPANY, INC.

The Manitowoc Company was founded in 1902 and has over a 120-year tradition of providing high-quality, customer-focused products and aftermarket support services to its markets. Manitowoc is one of the world's leading providers of engineered lifting solutions. Manitowoc, through its wholly owned subsidiaries, designs, manufactures, markets, distributes, and supports comprehensive product lines of mobile hydraulic cranes, lattice-boom crawler cranes, boom trucks, and tower cranes under the Aspen Equipment, Grove, Manitowoc, MGX Equipment Services, National Crane, Potain, and Shuttlelift brand names.

THE MANITOWOC COMPANY, INC.

One Park Plaza – 11270 West Park Place – Suite 1000 – Milwaukee, WI 53224, USA

T +1 414 760 4600

www.manitowoc.com