­NEWS RELEASE

August 25, 2020

**Manitowoc updates its free diagnostic mobile app to include Potain tower cranes; releases new Bluetooth-enabled pressure test kit**

* *The smartphone diagnostic app* — *the first of its kind in the crane industry* — *is available for iOS and Android devices and helps crane operators read diagnostic codes and share data.*
* *New functionalities have been added to accommodate CCS-equipped Potain tower cranes.*
* *The company also released a new pressure transducer test kit that enables wireless readings and data transfers.*

Manitowoc has updated its free diagnostic app to include Crane Control System (CCS)-equipped Potain tower cranes, helping operators to interpret diagnostic codes generated by on-board control systems and reduce machine downtime. The app already supports many Grove, Manitowoc and National Crane cranes.

“This new functionality is another step in actively improving our digital tools and expanding our offering to provide customers with easy-to-use and valuable tools for a better user experience with our products,” said John Alexander, director of service, training and telematics at Manitowoc.

The diagnostic app increases crane uptime by enabling customers to diagnose technical issues without third-party assistance, leading to faster repairs and maintenance.

Manitowoc was the first manufacturer in the crane industry to release an app of this kind back in 2018.

**New diagnostic tool kit**

Manitowoc has also released a new wireless pressure transducer test kit to measure and record hydraulic pressures on all crane systems without the use of cumbersome hoses. The kit communicates wirelessly via Bluetooth with a smartphone app and comes with two transducers fitted with Stauff® pressure test connectors and two transducers fitted with Parker quick disconnect connectors. Also included in the kit are a #4 and #6 SAE J1453 ORFS adapter and two spare batteries.

A data logging option allows users to quickly download and email the data collected.

The wireless pressure transducer test kit may be purchased through your Manitowoc Crane Care representative. The smartphone apps are available for free in both the App Store (Apple) and Google Play (Android) by searching for “Manitowoc Diagnostic Code App”, and “Manitowoc Pressure Transducers.”

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ABOUT THE MANITOWOC COMPANY, INC.   
The Manitowoc Company, Inc. (“Manitowoc”) was founded in 1902 and has over a 117-year tradition of providing high-quality products and support services that are tailored to customers’ needs. Its 2019 net sales were approximately $1.83 billion. Manitowoc is one of the world's leading providers of engineered lifting solutions. Through its wholly-owned subsidiaries, Manitowoc designs, manufactures, markets and supports comprehensive product lines of mobile telescopic cranes, tower cranes, lattice-boom crawler cranes, boom trucks and industrial cranes under the Grove, Potain, Manitowoc, National Crane, Shuttlelift and Manitowoc Crane Care brand names.

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